

## **TRMSBA Executive**

### Meeting Minutes

29<sup>th</sup> April 2012

*Present:* Mary O'Shea, John Colquhoun, Peter Stephenson, Mick Guthrie,  
Nicole Kennedy, Sheila Webster  
*Apologies:* Leslie Chaston, Beverly Reynolds  
*Next Meeting:* 17/06/2012, 7pm, Harbourview Hotel

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#### **I. Minutes from previous meeting**

The Minutes to the previous TRMSBA Executive Meeting were circulated and accepted by the meeting.

#### **II. Treasurers Report**

The Treasurer's Report including a summary of accounts as at 28<sup>th</sup> April 2012 was tabled by the Treasurer (See Treasurers report for Committee Meeting – 29<sup>th</sup> April 2012).

Current membership stands at 78 memberships being 101 people and approx 100 stalls.

#### **III. April 2012 Fashion Show**

The TRMSBA executive members indicated that there was general anecdotal evidence within the market place from both fashion and non-fashion stalls indicating that there was no benefit to stallholder businesses due to the fashion show. There was one exception, where a number of models had spent their \$50 Rocks Market voucher, given for modelling, at a specific stall. A number of stallholders claimed that turnover was notably decreased on the weekend of the fashion show.

The TRMSBA would like to see resources spent on an event that benefits all stallholders. This anecdotal evidence will be presented to SHFA at the next meeting, as well as an offer to survey stallholder opinion on the success of the fashion show.

#### **IV. Rocks Market Managers**

There have been a number of complaints made to TRMSBA Executive members regarding the attitude and behaviour of some Weekend Market Managers. The complaints assert that stallholders have both witnessed and been the recipient of offensive behaviour from managers.

The TRMSBA will make SHFA aware of these complaints and request that all Market managers be reminded of their obligations to interact with customers and stallholders in a respectful manner.

#### **V. Cleanliness and Maintenance**

The common areas of storage are being left in a filthy condition with used coffee cup and other rubbish building up around the desk and sound cabinet.

The pop-up tents, particularly the ones used for food, are filthy and greasy. The poor state of cleanliness of these pop-ups negatively impacts on both the stallholders trading in them and on the Market as a whole.

The TRMSBA will request SHFA clean the rubbish in the storage area and request urgent cleaning of the food pop-ups. A request will be made to review/institute the required cleaning program for all pop-ups to keep the market looking clean and hygienic.

#### **VI. Information Stall**

At the next SHFA meeting the executive will follow up on when we can expect to see the promised information stall at the market entrance (cnr Jack Mundy Place and George Street) commence. A request will be made that the personnel manning the information stall have a full list and map of position for both permanents and casuals trading that weekend. A sign has also been requested to be located in this position directing customers up George Street for the Traditional market and up Jack Mundy for Fashion.

#### **VII. Stall Placement**

A request will be sent to the Market Manager to please not place like products next to each other. This has been report to the TRMSBA as a problem recently.

#### **VIII. Rental Assessment 2012**

A request will be made by the executive to view the 2012 Rental Assessment expected to be submitted to SHFA in the next few weeks.

#### **IX. Entertainment**

A submission will be written for the next SHFA meeting outlining stallholder suggestions for the Market 21<sup>st</sup> Birthday celebrations in November 2012. A proposal will also be submitted to SHFA requesting professional roving entertainment for school holidays and a scholarship scheme with local performing arts schools to provide roving entertainment throughout the remainder of the year.

#### **X. Advertising and Promotion**

Stallholders have received some negative comments about the Metcalf Art Path, mainly concerning that customers don't feel that the exhibition lives up to the advertising. A request will once again be made to SHFA to please advertise what is offered, customers are telling us that they are upset on viewing events that don't go anywhere near living up to the advertising.

#### **XI. Vivid**

A request will be put forward to the Market manager to discuss any movement of permanent stallholders throughout vivid well before the event, so that any problems can be resolved in advance.